



LAW SOCIETY
OF SOUTH AFRICA



LEGAL EDUCATION & DEVELOPMENT



CONSUMER PROTECTION ACT: LATEST DEVELOPMENTS FOR 2019

Protect your firm and your clients – change consumers into allies

About this seminar

This year we are talking very practically about remedies for consumers and how to enforce them in court; about drafting contracts; and the power of the media. We will also look at the Consumer Tribunal, the various ombudsmen and latest case law – consumers' successes and challenges with using the Consumer Protection Act (CPA). From a supplier's perspective, we will focus on the high risk areas for a bank, insurer, retailer, financier and manufacturer etc., and how your client (and your firm) can protect their interests, while changing their consumers into allies. The seminar will also cover plain language, the motor industry, defects in immovable property, timeshare, disclaimers, and much more.

Venues and dates

Durban: 01 February 2019 | Duration: 09:00 – 16:00

Cape Town: 07 February 2019 | Duration: 09:00 – 16:00

Midrand: 15 February 2019 | Duration: 09:00 – 16:00

Bloemfontein: 20 February 2019 | Duration: 09:00 – 16:00

East London: 12 March 2019 | Duration: 09:00 – 16:00

Port Elizabeth: 25 March 2019 | Duration: 09:00 – 16:00

Who should register?

Any legal practitioner, legal advisor and candidate legal practitioner will benefit from this interactive seminar.

Seminar outline

The first half of the seminar will be in a traditional format. Participants will be invited to submit questions for the second half. Questions can be as detailed as you would like them to be and we will workshop those issues.

In between, we will deal with the latest case law and the rulings from the National Consumer Tribunal. All the basics of the CPA will be covered.

Presenter

TRUDIE BROEKMANN has been involved with the CPA since it was a Bill and she is highly fascinated by the impact it has on almost every area of law. She has her own firm in Cape Town and previously worked at Broekmanns Attorneys, Mallinicks Inc, Webber Wentzel and Gunstons Attorneys, and as in-house counsel for Irvin & Johnson Ltd.

Registration

Registration fee categories (VAT inclusive)

- **Practising legal practitioners (previously this referred to attorneys and advocates):** R1 650.00 per person
- **Legal practitioners from practices further than 150km from closest venue:** R1 250.00 per person
- **Candidate legal practitioners and support staff:** R1 520.00 per person
- **Non-practising legal practitioners/others:** R3 300.00 per person

Registration closure

Registration closes 48 hours prior to the day of the seminar.

How to register

Email the completed registration form as well as your EFT **proof of payment** to annelie@LSSALEAD.org.za.

LSSA banking details

Refer to the registration form for details.

Contact LEAD's Seminars Department

For more information about this seminar, contact the Seminars Department at E: seminars@LSSALEAD.org.za or on T: +27 (0)12 441 4644 / 4690 / 4913.

Please take note

- The LSSA will not accept liability if fees are not paid into the designated LSSA bank account.
- Seminar registration will be confirmed only if proof of payment is attached to the registration form.
- LEAD makes use of reputable venues. The venues for these events will be determined by the number of registrations. Please wait for the confirmation before you make flight and accommodation bookings.
- Registrations close 48 hours prior to the seminar dates. No registrations will be accepted thereafter without written approval from LEAD.
- LEAD reserves the right to cancel a learning activity should the number of delegates not justify the costs involved. Registered delegates will be given reasonable notice of cancellation.
- To cancel a seminar registration, the delegate should email annelie@LSSALEAD.org.za at least 48 hours before the seminar starts to avoid being liable for the full fee.

TERMS AND CONDITIONS



Other training offered by LEAD

LEAD's full training calendar, brochures and registration forms are available on the website: www.LSSALEAD.org.za

MORE ABOUT SEMINARS & WORKSHOPS



REGISTRATION FORM

Consumer Protection Act – Seminar for 2019



Complete this form digitally and e-mail it together with proof of payment to annelie@LSSALEAD.org.za

Venues and dates (Select your venue choice with a ✓ on the box to the right of the venue's name)

Durban: 01 February 2019 <input type="checkbox"/>	Cape Town: 07 February 2019 <input type="checkbox"/>	Midrand: 15 February 2019 <input type="checkbox"/>
Bloemfontein: 20 February 2019 <input type="checkbox"/>	East London: 12 March 2019 <input type="checkbox"/>	Port Elizabeth: 25 March 2019 <input type="checkbox"/>

Registration fee categories (VAT inclusive) (Select your choice with a ✓ on the box to the right of the category)

Practising legal practitioners (attorneys and advocates): R1 650.00 per person <input type="checkbox"/>	Candidate legal practitioners and support staff: R1 520.00 per person <input type="checkbox"/>
Legal practitioners from practices further than 150km from closest venue: R1 250.00 per person <input type="checkbox"/>	Non-practising legal practitioners/others: R3 300.00 per person <input type="checkbox"/>

Your details

Surname:

First Name: _____ Title: _____

ID number: _____

Gender: F M Race (for transformational reporting reasons only): _____

Firm/company: _____

Your position: _____

Tel (w): () _____ Fax: () _____ Cell: () _____

Email: _____ Docex address: _____

Postal address: _____ Postal code: _____

Special dietary requirements (if any): _____

If you are disabled, how can we assist you at the venue? _____

Where did you hear about the event? _____

EFT Payment (Registration will be confirmed only if the proof of payment has been received) (✓)

Payment by electronic funds transfer (EFT) Amount: _____

Account Name: Law Society of South Africa | **Bank:** FNB Pretoria | **Branch Code:** 251445 | **Account:** 6200 9641 079
Reference: NAME & SURNAME and CELL NO

Please note

1. Registration will be confirmed by LEAD only if proof of payment has been received.
2. The venue for this event will be confirmed with registration confirmation. Please wait for the confirmation before you make your travel and accommodation arrangements.
3. Fees must be paid to the designated Law Society of South Africa's (LSSA) bank account (FNB Pretoria: Account no: 6200 9641 079). The LSSA will not accept liability if fees are paid into any other account.
4. Any person who has registered for an event and fails to cancel (in writing) at least 48 hours before the event date, shall be held liable for the full fee.
5. Registration closes 48 hours before the event. Late registration can be made with LEAD approval.
6. LEAD reserves the right to cancel a learning activity should the number of delegates not justify the costs involved. Registered delegates will be given reasonable notice of cancellation.

Registration and invoice queries: Annelie Dagnin | E: annelie@LSSALEAD.org.za | T: 012 441 4669/00
For questions on this course contact the Seminars Department: E: seminars@LSSALEAD.org.za | T: 012 441 4600
LEAD switchboard: T +27 (0)12 441 4600 | Website: www.LSSALEAD.org.za