



LAW SOCIETY  
OF SOUTH AFRICA



LEGAL EDUCATION & DEVELOPMENT



# CONSUMER PROTECTION ACT: LATEST DEVELOPMENTS FOR 2018

Protect your firm and your clients – change consumers into allies

## About this seminar

This year we are talking very practically about remedies for consumers and how to enforce them in court; about drafting contracts; and about using the media. We will also look at the Consumer Tribunal, the various ombudsmen and at the successes and challenges of the Consumer Protection Act (CPA). From a supplier's perspective, we will focus on the high risk areas and how your client (and your firm) can protect their interests, while changing their consumers into allies. The seminar will also cover plain language, the motor industry, defects in immovable property, timeshare, disclaimers, and much more.

## Venues and dates

- Pretoria:** 07 February 2018 | Duration: 09:00 – 16:00
- Johannesburg:** 12 February 2018 | Duration: 09:00 – 16:00
- Cape Town:** 15 February 2018 | Duration: 09:00 – 16:00
- Durban:** 02 March 2018 | Duration: 09:00 – 16:00

**Port Elizabeth:** 05 March 2018 | Duration: 09:00 – 16:00

**East London:** 12 March 2018 | Duration: 09:00 – 16:00

**Kimberley:** 19 March 2018 | Duration: 09:00 – 16:00

## Who should register?

Any attorney, advocate, legal advisor and candidate legal practitioner will benefit from this interactive seminar.

## Seminar outline

The first half of the seminar will be in a traditional format. Participants will be invited to submit questions for the second half. Questions can be as detailed as you would like them to be and we will workshop those issues.

In between, we will deal with the latest case law and the rulings from the National Consumer Tribunal. All the basics of the CPA will be covered.

## Presenter

**TRUDIE BROEKMANN** has been involved with the CPA since it was a Bill and she is highly fascinated by the impact it has on almost every area of law. She has her own firm in Cape Town, Trudie Broekmann Attorneys and previously worked at Broekmanns Attorneys, Mallinicks Inc, Webber Wentzel and Gunstons Attorneys, and as in-house counsel for Irvin & Johnson Ltd.

Ms Broekmann volunteers for a non-governmental organisation which uses the Constitution to advance justice for ordinary South Africans.

## Registration

### Registration fee categories

- **Practising attorneys:** R1 550.00 per person (VAT inclusive)
- **Practising attorneys from firms further than 150km from closest venue:** R1 150.00 per person (VAT inclusive)
- **Candidate attorneys and support staff:** R1 420.00 per person (VAT inclusive)
- **Non-practising attorneys/others:** R3 100.00 per person (VAT inclusive)

### Registration closure

Registration closes 48 hours prior to the day of the seminar.

### How to register

Email the completed registration form as well as your EFT **proof of payment** to [annelie@LSSALEAD.org.za](mailto:annelie@LSSALEAD.org.za).

### LSSA banking details

Refer to the registration form for details.

## Contact LEAD's Seminars Department

For more information about this seminar, contact the Seminars Department at E: [seminars@LSSALEAD.org.za](mailto:seminars@LSSALEAD.org.za) or on T: +27 (0)12 441 4644 / 4690 / 4913.

## Please take note

- The LSSA will not accept liability if fees are not paid into the designated LSSA bank account.
- Seminar registration will be confirmed only if proof of payment is attached to the registration form.
- LEAD makes use of reputable venues. The venues for these events will be determined by the number of registrations. Please wait for the confirmation before you make flight and accommodation bookings.
- Registrations close 48 hours prior to the seminar dates. No registrations will be accepted thereafter without written approval from LEAD.
- LEAD reserves the right to cancel a learning activity should the number of delegates not justify the costs involved. Registered delegates will be given reasonable notice of cancellation.
- To cancel a seminar registration, the delegate should email [annelie@LSSALEAD.org.za](mailto:annelie@LSSALEAD.org.za) at least 48 hours before the seminar starts to avoid being liable for the full fee.

**TERMS AND CONDITIONS**



## Other seminars and workshops offered by LEAD

- Cybersecurity
- Evictions and Rental Recovery
- Land Claims

**MORE ABOUT SEMINARS & WORKSHOPS**



# REGISTRATION FORM

Consumer Protection Act – Seminar for 2018



Complete this form and e-mail it together with proof of payment to [annelie@LSSALEAD.org.za](mailto:annelie@LSSALEAD.org.za)

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## Your details

Surname:											
First Name:									Title:		
ID number:											
Gender:	<input type="checkbox"/> F	<input type="checkbox"/> M	Race (for transformational reporting reasons only):								
Firm/company:											
Your position:											
Tel (w):	( )	Fax:				( )	Cell:	( )			
Email:						Docex address:					
Postal address:								Postal code:			
Special dietary requirements (if any):											
If you are disabled, how can we assist you at the venue?											
Where did you hear about the event?											

## EFT Payment (Registration will be confirmed only if the proof of payment has been received)

Payment by electronic funds transfer (EFT)	Amount:
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**Account Name:** Law Society of South Africa | **Bank:** FNB Pretoria | **Branch Code:** 251445 | **Account:** 6200 9641 079  
**Reference:** NAME & SURNAME and CELL NO

## Please note

1. Registration will be confirmed by LEAD only if proof of payment has been received.
2. The venue for this event will be confirmed with registration confirmation. Please wait for the confirmation before you make your travel and accommodation arrangements.
3. Fees must be paid to the designated Law Society of South Africa's (LSSA) bank account (FNB Pretoria: Account no: 6200 9641 079). The LSSA will not accept liability if fees are paid into any other account.
4. Any person who has registered for an event and fails to cancel (in writing) at least 48 hours before the event date, shall be held liable for the full fee.
5. Registration closes 48 hours before the event. Late registration can be made with LEAD approval.
6. LEAD reserves the right to cancel a learning activity should the number of delegates not justify the costs involved. Registered delegates will be given reasonable notice of cancellation.

Registration and invoice queries: Annelie Dagnin | E: [annelie@LSSALEAD.org.za](mailto:annelie@LSSALEAD.org.za) | T: 012 441 4669/00  
For questions on this course contact the Seminars Department: E: [seminars@LSSALEAD.org.za](mailto:seminars@LSSALEAD.org.za) | T: 012 441 4600  
LEAD switchboard: T +27 (0)12 441 4600 | Website: [www.LSSALEAD.org.za](http://www.LSSALEAD.org.za)