



Minimum system requirements to participate in a LEAD webinar

1. Computer and other devices

- Desktop or laptop with XP (or later) or Mac OS 10.x (or later). The computer should have at least 2G of memory and 1 Ghz processor.
- We recommend that you use a headset with a microphone and not the webcam microphone. A laptop with a built-in webcam and microphone will probably sufficient, however, you will need to be sitting in a quiet area when viewing the webinar.
- The webinar can unfortunately not be accessed on a mobile device.

2. Recommended browsers

- Mozilla Firefox and Chrome are the recommended browsers for accessing a webinars through e-LEADer.
- The web browser must run Flash 11.2 (or higher). You can test your access on the adobe page <https://helpx.adobe.com/flash-player.html>.

3. Internet connection

- For bandwidth, we recommend 1Mbits download and 0.5 Mbits upload speed. If you suspect that you may have a bandwidth issue, please test it beforehand on this site <http://speedtest.net>
- It is preferable to connect through a wired network. Wireless networks may have periodic disconnects when the wireless drops in signal.
- The webinar will disconnect the user anytime it detects the network connection has dropped. If you have any issues, hit the refresh button to start the session again.