



CONSUMER PROTECTION ACT – WHAT THE ACT MEANS TO YOU

Practical solutions for interpreting and implementing the ACT

ABOUT THE SEMINAR

The **Consumer Protection Act** is one of the most important pieces of consumer legislation to become law in South Africa. Generalist attorneys, conveyancers, litigators and commercial drafters regularly face challenges in applying the Act's provisions.

Therefore, this seminar aims to cover

- the complexities in interpreting and implementing the Act both from a business and legal perspective;
- the latest developments on the consumer protection front, including discussions on judgments by the National Consumer Tribunal;
- engaging with clients to find practical ways of aligning business practices and relevant agreements with the Act; and
- hints on plain language drafting.

There will be generous question time to deal with queries.

PRESENTER

Trudie Broekmann is a commercial attorney with over 10 years' experience. She focuses on the Consumer Protection Act and Company Law. Trudie provides training in both these two fields and is quoted frequently in radio interviews and press reports as a specialist on the Consumer Protection Act (CPA).



Academic Achievements

Trudie has a BA LLB (University of Stellenbosch), a diploma in International Law (University of Antwerp – Belgium) with distinction and her Masters in Tax (University of Cape Town).

Trudie has assisted in

- setting up the new National Consumer Commission and Companies and Intellectual Property Commission;
- reviewing major local and overseas companies' agreements in light of the introduction of the CPA.

Work history

After completing her articles at Broekmanns Attorneys, Trudie gained broad commercial and corporate experience as an in-house legal advisor.

In April 2007 she joined Mallinicks Inc which subsequently merged with **Webber Wentzel**. She spent four years at **Webber Wentzel** as a senior associate specialising in the CPA and Companies Act. Trudie joined [Gunstons Attorneys](#) (Cape Town) as a director in October 2011.

TIME 9:00 – 16:00

WHO SHOULD ATTEND?

All legal practitioners.

TOWN/CITY AND DATE

Johannesburg	Thursday, 09 February 2012
Pretoria	Monday, 13 February 2012
Cape Town	Thursday, 23 February 2012
Durban	Tuesday, 28 February 2012
East London	Thursday, 08 March 2012
Bloemfontein	Tuesday, 13 March 2012
Port Elizabeth	Tuesday, 27 March 2012

LEAD makes use of reputable venues. The venue for this seminar/workshop will be confirmed by LEAD with registration confirmation.

REGISTRATION FEES (VAT INCLUSIVE)*

The registration fee includes all seminar material, refreshments and lunch.

Legal practitioners: R 870 per person

Candidate attorneys/support staff: R 750 per person

Legal practitioners from firms further than 200 km from closest venue: R 530 per person

Non-practising attorneys/Others: R 1 740 per person

- **5% discount** applies for 5 or more delegates from the same firm/organisation.
- Limited seats are available and registrations will be confirmed on a first-come, first-served basis.

HOW DO I REGISTER?

Please fax the registration form together with proof of payment to your confirm booking.

Payment must be made up-front by cheque, credit card or direct deposit. No registration will be confirmed if the proof of payment has not been received.

LEAD reserves the right to cancel a learning activity should the number of delegates not justify the costs involved. Registered delegates will be given reasonable notice of cancellation.

Any person who has registered for a seminar and fails to cancel (in writing) at least 48 hours prior to the seminar, shall be held liable for the payment.

If you have questions on the seminar itself, please contact seminars@LSSALEAD.org.za

If you have questions on registering for the seminar, please contact annelie@LSSALEAD.org.za

Tel. 012 441-4645/4613/4608

* The Attorneys Fidelity Fund provides a substantial measure of funding to LEAD for the training of attorneys and candidate attorneys, allowing LEAD to offer quality training products at affordable fees to attorneys, candidate attorneys and their support staff at attorneys' firms.

**REGISTRATION:
CONSUMER
PROTECTION ACT 2012**

Forward your completed registration to the LEAD Registrations Department:
By fax: 012 341 4190; By e-mail: annelie@LSSALEAD.org.za. Tel. 012 441-4645/
4613/4608. Kindly complete a separate registration form for each delegate.

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YOUR DETAILS

Surname:		First name:	
ID number:		Position:	Title:
Firm:		Town/city	Gender: F <input type="checkbox"/> M <input type="checkbox"/>
Tel: ()		Fax: ()	
Cell:		Email:	
Postal address:			Postal code:
Home address:			Postal code:
Docex address:			Race (for reporting reasons):

PAYMENT DETAILS (No registration will be confirmed if the proof of payment has not been received.)

Payment by Credit Card: Card type: MasterCard Visa Amount: R _____

Budget facility to be used? No Yes Number of months: _____

Card expiry date: / Card holder's name: _____

Card No:

Signature: _____ Date: //

Payment by cheque: (NB: payable to: Law Society of South Africa) Amount: R _____

Payment by electronic funds transfer (EFT): Amount: R _____

Account Name: Law Society of South Africa
 Bank: FNB Pretoria
 Account: 6200 9641 079
 Branch Code: 251445
 Reference: TEL NO/FIRM/NAME/SEMINAR CPA

Special Dietary Requirements (if any): _____ Disability: No Yes Nature of disability: _____

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